

# VILLA SPRING

# Karuizawa

Thank you for visiting VILLA SPRING Karuizawa opened a new luxury villa in July 2022.

We hope you will enjoy the majestic Mt. Asama, the nature of Karuizawa, and the Oiwake area.

Here is some information for your stay at VILLA.

Thank you for reading.

#### <Location>

Address: 1589-8 Oiwake, Karuizawa Town, Kitasaku District, Nagano Prefecture Name: VILLA SPRING Karuizawa

When using a taxi, etc., there is a possibility that you will get lost if you only use the address.

Please explain the directions as follows:

#### <Directions>

- ☆ If you come to the Seven-Eleven Karuizawa Asama Sunline entrance store, it will be about 3 minutes from there.
- Seven-Eleven Karuizawa Asama Sunline Entrance
   119-6-36 Oiwake, Karuizawa-cho, Kitasaku-gun, Nagano 389-0115
- Turn to the right, Enter into Asama Sunline road
- After about 500 meters while curving left on the uphill, you will come to an intersection with a pedestrian crossing, and turn left before the road sign.
- After about 200 meters, there is a Kawanruma (coffee shop) on the right side, so turn right at the intersection (there is a white signboard of VILLA SPRING Karuizawa on the left side).
- After about 100 meters, you will see a white signboard of VILLA SPRING Karuizawa at the electric power pole on the left. Turn left and go straight on the gravel road.

\*Google map

© VILLA SPRING karuizawa

# <Contact >

If you have any questions, please feel free to contact us below.

Phone: +81-90-1249-4818
Email: <a href="mailto:support@villa-spring.com">support@villa-spring.com</a>

# [GREENSEED Karuizawa]

134-3 Oiwake, Karuizawa-machi, Kitasaku-gun, Nagano 389-0115

# <Taxi >

Matsuba Taxi: 0267-42-2181

■ Karuizawa Sightseeing Taxi: 0267-45-5408

Masuya Kotsu: 0267-45-5223
First Kotsu: 0267-42-2221

<sup>\*</sup>There are times when it is very difficult to arrange a taxi depending on the season. We recommend that you make arrangements earlier.

# ~House information for comfortably stay~

#### <About the surrounding environment>

It is located in a quiet residential area. The surrounding area is an area with many villas and residences.

In addition, since it becomes difficult to find the way when the surroundings become dark, we set the check-in time early.

Convenience stores in Karuizawa will close at 23:00. please note. Miyota Town is open 24 hours a day.

# <Pre><Pre>cautions for staying with children>

There are parts of our villa that are designed with an emphasis on design, and there are parts that are dangerous for children. For example, features include a gaping staircase, a glass door at the entrance to the living room, and a tiled floor that is slippery when wet. And more. Please be careful when using it with children. In the unlikely event that a child is injured, the we will not take any responsibility

# <Regarding key delivery>

•At the time of arrival checking-in

We will deliver it on site.

Please check in by 18:00.

Please let us know if your arrival time changes.

· Checking- out

We will keep it for you on site. Please check it out by 11:00a.m..

Also, please settle the unpaid option fee in cash.

Please let us know your checking -out time in advance.

#### <Parking>

Up to 3 cars can be parked.

Please do not park outside the premises.

#### <Kitchen>

•Dishes and utensils are free to use.

In the unlikely event that there is damage, please report it for the sake of the next customer.

Dishwasher

Please feel free to use it. Detergent is in the drawer under the dishwasher.

Lightly wash dishes and utensils with water before putting them in.

-Facilities and fixtures

Refrigerator

microwave

toaster

Coffee machine

Rice cooker (5 cups), rice cooking cup, rice scoop

Electric kettle

Knife, cutting board, kitchen scissors

Wine opener, wine cooler

**Teapot** 

Tableware (glasses, wine glasses, mugs, soup cups, plates, curry plates)

Cutlery (knives, forks, spoons, disposable chopsticks)

Chopsticks, ladle, tongs, wooden spatula

A variety of hot pots

Various frying pans

Strainer, ball

Raining vegetables

Tray

Place mat

#### - consumables

Wrap

Aluminum foil

Coffee filter

Paper towels

Dish detergent

Hand soap

Kitchen paper

#### - Seasoning

Salt

pepper

Soy sauce

Sugar

Olive oil

# <Regarding garbage separation>

We ask for the cooperation of all guests in sorting garbage as follows.

- Combustible waste
- Plastic waste (dirty items are combustible waste)
- Bottle
- •Can
- PET bottles

Please separate into the above five categories.

Please refrain from leaving garbage outside.

Karuizawa is an area rich in nature. Animals such as cats, crows, foxes, raccoon dogs, bears, and deer may appear. For everyone's safety, please leave your garbage indoors.

# <Living room>

Wood stove

Please use designated firewood. 1000 yen/bundle

Please refer to the attached manual for how to use it.

We will explain how to light the fire, how to extinguish it, and help you, so please let us know if you need.

After use, close the air lever and extinguish it. It takes a long time for the embers to completely extinguish, so please refrain from going out during that time to prevent fire accidents.

Please be careful with fire, especially for children not to come close, as it is very dangerous.

In the unlikely event that an accident or injury occurs due to the use of the wood-burning stove, we will not take any responsibility, so please be careful when using it.

#### Air conditioner

Please keep the air outlet facing the front.

(Due to the structure, if the wings are directed downward, cold or warm air will accumulate and automatically stop.)

#### ·Humidifier

Please do not use anything other than tap water."

#### ·TV System

It is linked with the speaker, so when you turn on the power, the speaker will automatically turn on. Then press the "TV" button on the speaker's remote control. Sound comes out of the speaker after about 5 seconds.

# Speaker <DENON> \*When used it alone

- 1) Turn on the power with the remote control
- 2) Press the Bluetooth connection mark on the remote control
- ③ Select "DHT-S216" from the device you want to connect

#### <Bathroom, washbasin, toilet>

- facilities and fixtures

We have the following facilities and equipment available.

Towel set (bath towel, face towel, bath mat)

\*Does not include children sleeping together

Shampoo

Conditioner

Body soap

Hand soap

Laundry detergent

Additional towel set 1500 yen/set

#### <Terrace>

BBQ gas grill is available. (¥3000 yen/stay)

Please note that charcoal cannot be used.

Please refrain from eating or drinking on the terrace after 21:00 in consideration of the neighbors.

If you use it continuously for 2 hours, the safety device will work and it will automatically stop.

Please be aware that if the gas is stopped by a safety device, it will take a long time to restore the gas. In addition, the grill is movable. It may start to move due to the wind, so please use it with a wheel lock.

After use, please make sure unplug the main valve.

Please close the window when using the grill, as smoke and oil will enter the room on the wind.

Please do not pour water directly on the grill.

We will not be held responsible for any accidents or injuries caused by using the BBQ grill, so please be careful when using it.

- Facilities and fixtures ind terrace
- -BBQ gas grill
- Garden table
- Garden chair
- Water Hose
- Fire pit
- Tongs, skewers

#### <Garden>

Bonfire stand

We will explain how to ignite. If you wish to use it, please let us know at the time of reservation or check-in.

You can also purchase and use your own firewood. 1000 yen/bundle

The garden is easily affected by the wind depending on the direction of the wind and the weather.

When leaving the bonfire, please make sure the fire is completely extinguished.

Please add water if necessary for extinguishing fire.

In winter, the outside water supply cannot be used to prevent freezing, so please use a bucket to dissipate.

In the unlikely event that an accident or injury is caused by using the bonfire, we will not be held responsible at all, so please be careful when using it.

Please observe the environment of the villa in Karuizawa.

Because it is a very guiet area, fireworks are prohibited in principle.

After 21:00, BBQ in the garden and talking in a loud voice are also prohibited.

We may ask you to leave the room if there are complaints about noise from the neighbors. (No refunds will be given in that case) Thank you for your understanding.

- We will prepare for everyone who made a reservation using wood stove and/or Born fire stand
- Firewood (1000 yen per bundle)
- Ignition agent
- Chuckaman
- Wood for kindling
- Leather glove
- Gloves

Pool for kids and babies are available in summer time.

#### <Equipment instruction manuals>

We keep instruction manuals for indoor electrical products and equipment. Please refer to it when you are in trouble.

# < In winter period>

Karuizawa enters the winter season from November to April. To prevent the pipes from freezing,

We are doing the following

- (1) Anti-freezing heater setting
- (2) Draining water from the outside water supply
- (3) Timer operation by floor heating

Regarding (1)(2), please do not touch it because it will be involved in a serious accident of the building.

Please be aware that(3) is automatically turned off and the timer ONOFF is set automatically.

■Please be careful with the source of fire.

The air is especially dry in winter. Due to the location of VILLA, it is very susceptible to the effects of the wind.

We also have options such as bonfires, gas grills, and wood stoves, but please be careful about the source of the fire when using them.

# <In case of emergency>

# Please contact to:

+81-90-1249-4818

+81-267-45-7780(GREEN SEED KARUIZAWA)

In the event of a sudden illness

-Karuizawa Municipal Hospital +81-267-45-5111

(open 24 hours a day on holidays and at night)

Police station: 110
Fire and ambulance: 119

# < Instagram>

Please post on Instagram with #villasping\_karuizawa, Thank you!

